

I hereby certify that this correspondence is being filed via  
EFS-Web with the United States Patent and Trademark Office  
on July 2, 2008.

PATENT  
Attorney Docket No.: 021756-002700US  
Client Ref. No.: OID-2003-118-01

TOWNSEND and TOWNSEND and CREW LLP

By: /Linda Shaffer/  
Linda Shaffer

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re application of:

Calvin Wang et al.

Application No.: 10/687,219

Filed: October 15, 2003

For: ACTIONABLE MESSAGING

Customer No.: 51206

Confirmation No. 8072

Examiner: Lajuan N. Mouzon

Technology Center/Art Unit: 2153

AMENDMENT

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

In response to the Office Action mailed April 15, 2008, please enter the following  
amendments and remarks:

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this  
paper.

**Remarks/Arguments** begin on page 8 of this paper.